



Disaster Recovery Team

***Churches/Religious Facilities***

***Educational Facilities***

***Commercial/ Industrial/Manufacturing***

***Hotels/ Motels/Hospitality***

***Medical Centers/Healthcare facilities***

***Nursing Home/ Assisted Living***

***Retail Facilities***



# BROWN NURSING HOME



- **Location:** Alexander City, Alabama
- **Size:** 25,000 square feet
- **Date:** August, 2011
- **Loss:** Water Mitigation & Restoration
- Servpro was hired after a heavy rain storm caused flash flooding, which affected the entire structure. Full extraction, removal of contaminated materials, content move out and restoration was required to mitigate the damage to the facility.



# CHAMBERLAIN HOTEL



- **Location:** Hampton, Virginia
- **Size:** 50,000 square feet
- **Date:** November 2009
- **Loss:** Water Mitigation & Restoration
- **Summary:** Servpro was brought in to mitigate following a serious storm which left this historic hotel with water damage throughout several floors. Quick action and aggressive dry out techniques allowed the hotel to return to full operation with minimal interruption.



# MINOT PUBLIC SCHOOL SYSTEM



- **Location:** Minot, North Dakota
- **Size:** 200,000 square feet
- **Date:** July 10, 2011
- **Loss:** Water Mitigation & Restoration
- **Summary:** Heavy rainwater runoff flooded 9 major schools within the Minot School district. Servpro completed the assessment and evaluation of 8 schools, in which, Servpro later provided temporary power, emergency mitigation services, stabilization, demolition of affected structural materials, and content restoration.



# TRINITY HEALTH SERVICES



- **Location:** Minot, North Dakota
- **Size:** 35,000 square feet
- **Date:** July, 2011
- **Loss:** Water Restoration & Mold Mitigation
- Historic Flooding affected the majority of the town of Minot, North Dakota. Trinity Services riverside facility received two feet of flood water throughout the 25,000 sf. Facility and adjacent buildings. Servpro provided restoration services to include stabilization, water mitigation, and Mold remediation services, in order to prepare the facility for reconstruction



# UNIVERSITY OF LOUISVILLE



- **Location:** Louisville, Kentucky
- **Size:** 200,000 Square Feet
- **Date:** August 2009
- **Loss:** Water Mitigation & Reconstruction
- In early August of 2009, approximately one foot of rain fell within a one-hour timeframe resulting in massive flooding of the Belknap Campus. 27 Buildings suffered extensive damage. Servpro responded and mobilized teams to work on each individual building returning the campus to full operation within two months.

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# TRAVELODGE HOTEL



- **Location:** Virginia Beach, VA
- **Size:** 8 Story, 30,000 sq/ft hotel
- **Date:** November 2009
- **Loss:** Water Mitigation & Restoration
- **Summary:** Following a serious coastal storm, the Travelodge Hotel suffered damage to the roof of the structure allowing water to cascade through rooms throughout the facility.



# MAINE MEDICAL CENTER

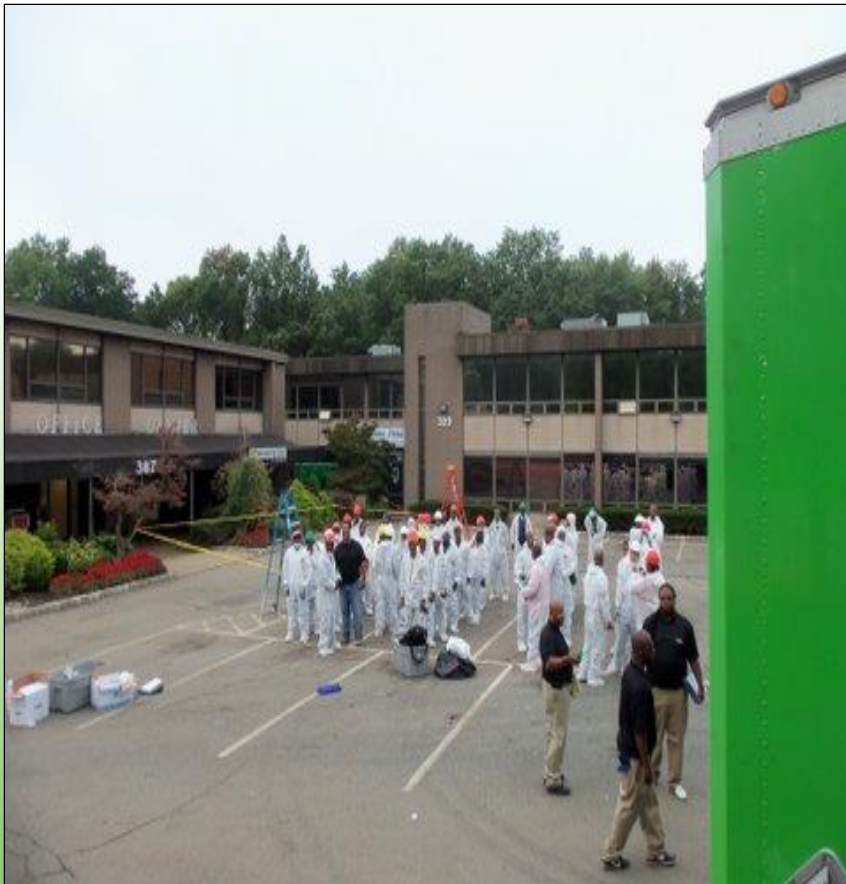


- **Location:** Portland, Maine
- **Size:** 8 story Hospital/350,000 SF
- **Date:** November 2009
- **Loss:** Water Mitigation & Restoration
- **Summary:** The Maine Medical Center suffered a break in a 16" water main on the 8<sup>th</sup> floor. Although the break was discovered and shut off quickly, an extensive dry-out project was needed to keep the hospital operational





# FAIRFIELD OFFICE CENTER



- **Location:** Fairfield, New Jersey
- **Date:** September, 2011
- **Loss:** *Water Mitigation & Restoration*
- **Size:** 40,000 Square Feet
- The Fairfield Office Center was two multistory buildings, which facilitated rental space for many business tenants. The Fairfield office Center sustained damaged by flash flooding due to Hurricane Irene, resulting in heavy mud and debris throughout the first two levels. Servpro provided temporary power, and conditioned air throughout both structures to allow for tenants to continue work. Removal of all contaminated contents and affected structural materials where completed, as well as, cleaning and dry down of the indoor environment in both buildings.



# LOUISVILLE PUBLIC LIBRARY



- **Size:** 50,000 square feet
- **Date:** August 2009
- **Loss:** Water Mitigation & Mold Remediation
- Heavy flooding as a result of a foot of rain resulted in the complete flooding of the first floor and basement of the Louisville Public Library. Over 200,000 books were lost; however Servpro completed a thorough inventory for insurance purposes and was successful in drying out and reopening the library in a very short period of time.

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# STATE OF ALABAMA JUDICIAL BUILDING



- **Location:** Montgomery, Alabama
- **Date:** 1/25/12
- **Loss:** 4 Story *Water Damage*
- **Size:** *20,000 Square Feet*
- Servpro was contacted after a malfunction of a toilet caused water intrusion from the third floor down to the basement. The janitorial crew was overwhelmed and Servpro was able to provide the appropriate resources to mitigate the damage, and had the structure ready for reconstruction with 96 hours.

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# GRACE LUTHERAN CHURCH



- **Location:** Escondido, CA
- **Date:** December 2007
- **Loss:** Smoke Damage
- **Size:** 20,000 Square Feet
- Servpro responded to the Grace Lutheran Church following an exterior fire that filled the church and adjoining school with smoke. Servpro completed the majority of the restoration including cleaning and painting of the entire interior of the church and power washing the exterior during school break resulting in no lost classroom time for the students.



# GREENVILLE HIGH SCHOOL



- **Location:** Greenville, Alabama
- **Date:** January, 2010
- **Loss:** *Water Mitigation & Restoration*
- **Size:** 30,000 Square Feet
- The high school sustained significant water damage as a result of extremely low temperatures causing several sprinkler valves to burst, in three different areas of the school. Servpro responded and completed emergency services, stabilization in all affected areas, which included a gymnasium, and then final dry down of the indoor environment. Around the 48 hour mark of mitigation, a second set of sprinkler heads burst, in which, resulted in a second water intrusion to an entirely separate area of the school. Servpro addressed and completed the entire mitigation within seven days.



# UNILEV MANAGEMENT



- **Location:** Houston, TX
- **Date:** August 2008
- **Loss:** Temporary Power & Stabilization. Water Mitigation & Restoration
- **Size:** 250,000 Square Feet
- **Summary:** Following the devastating damage caused by Hurricane Ike in 2008, Servpro was hired to provide Building Stabilization and Content and Structure Cleaning. Servpro provided temporary power via a 2 megawatt generator. Structure cleaning and drying was done efficiently and in conjunction with the replacement of hundreds of blown out windows from the storm.



# COLDWATER, INC.



- **Location:** *Los Angeles, CA*
- **Date:** *September 2009*
- **Loss:** *Water Mitigation & Restoration*
- **Size:** 25,000 Square Feet
- A 22" water main break flooded 17 stores on Ventura Blvd. Servpro services included a muck-out, complete drying, demolition of affected areas and full cleaning in preparation for reconstruction.



# BOYD BROTHERS TRUCKING



- **Location:** Birmingham, Alabama
- **Date:** May, 2011
- **Loss:** *Water Mitigation & Mold Remediation*
- **Size:** 14,000 Square Feet
- Tornados throughout the southeast caused catastrophic damage. Servpro was contacted to provide emergency mitigation services due to major roof damage, lack of power, and water damage throughout the facility. Servpro services included a muck-out, complete drying, demolition of affected areas and full cleaning in preparation for reconstruction.





# UNIVERSITY MALL



- **Location:** Tuscaloosa, Alabama
- **Date:** May, 2011
- **Loss:** *Wind/Water Damage*
- **Size:** 150,000 Square Feet
- A Devastating F-5 Tornado brought winds in excess of 150 mph through the heart of Tuscaloosa. The roof sustained damage and water intrusion. Servpro provided emergency stabilization of the entire facility, and minimal drying, allowing the facility to reopen for business after one of the worst disasters in Alabama history.



# WARWICK MALL



- **Size:** 1,000,000 square feet
- **Date:** April 2010
- **Loss:** Water Mitigation & Restoration
- Unprecedented rains in Rhode Island caused a river to overflow and flood a vast area including the entire Warwick Mall. All common areas and all 90 stores were flooded with 2-4 feet of water. Servpro DRS was called in to complete a thorough dry out of all common areas and many stores at this property. We worked in conjunction with local/state/federal officials to ensure safety and compliance with environmental concerns. Complete muck-out, demolition, and drying was done following IICRC guidelines and within the timeframes requested by the owners.



# ALABAMA STATE HOUSE



- **Size:** 35,000 square feet
- **Date:** May, 2010
- **Loss:** Flood water
- The Alabama State House sustained flood water due to Historic Rain fall. The entire first two levels were affected by contaminated flood water. Servpro was called and was fully mobilized within 2 hours. The building was decontaminated to pre-loss conditions, affected materials were removed, and the indoor environment was dried and restored within 7 days of the initial incident.



# WALMART



- **Date:** *September 2010*
- **Loss:** *Water Mitigation & Restoration*
- **Size:** 50,000 Square Feet
- An untimely sewage backup into the Deli Department of a Wal-Mart triggered quick action on the part of Servpro. Quick, efficient mobilization resulted in minimal downtime for the store and reduced business interruption dollars for the insurance company.

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# THERMO-FISHER SCIENTIFIC



- **Location:** Auburn, Alabama
- **Date:** June 2010
- **Loss:** Fire/ Water Damage
- **Size:** 50,000 Square Feet
- Following a devastating fire at a major Research and Development facility for this Global Corporation, Servpro was called in for the remediation of smoke and water damage. Servpro also provided temporary power and conditioned air for an additional month during the reconstruction process, while the plant was continuing to operate. Working around highly sensitive machinery and on a tight deadline, Servpro was successful in returning Thermo-Fisher to production on time and on budget

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# AMERICAN CIRCUIT TECHNOLOGY



- **Location:** *Anaheim, California*
- **Date:** *September 2010*
- **Loss:** *Smoke/Soot Damage*
- **Size:** 15,000 Square Feet
- An electrical fire after hours caused extensive smoke and water damage at this Circuit Board Manufacturer. Servpro was contracted to dry, clean, and deodorize the facility but was told that the plant needed to stay in full production during our remediation. Servpro developed complex containment systems to allow cleaning to proceed without interrupting workflow production. Servpro also cleaned and reinstalled flex ducting to the 14 rooftop HVAC Units.



# EL PASO INDEPENDENT SCHOOL DISTRICT



- **Location:** El Paso, Texas
- **Date:** February, 2011
- **Loss:** Water Damage
- **Size:** 150,000 Square Feet
- After record low temperatures blistered Texas, the District was left with an entire system of schools to be inspected, evaluated, prioritized, and then mitigated due to water damage. Servpro was contacted to complete the task. Over 69 schools were evaluated. Services provided to include, Stabilization, emergency extraction of water, identification of moisture, and drying of the indoor environment while still allowing for school to continue.



# HISTORIC LANGDALE MILLS



- **Location:** Valley, Alabama
- **Date:** August 2010
- **Loss:** Fire/ Water Damage
- **Size:** 300,000 square feet
- Langdale Mills was built in 1866 and was a key manufacturer of Cotton Duck ship sail materials. The Mill is most well known for being the manufacturing facility of the sails for “Ole Ironsides”. The now City Owned Mill was in the midst of a revitalization plan when it suffered a fire and Servpro was brought in to provide complete restoration services. Substantial obstacles including lead paint throughout the building made restoration difficult. Servpro acted in compliance with new federal regulations regarding lead paint remediation and was successful in restoration efforts within the City deadline and their budget.





# NEW ENGLAND PEPTIDE



- **Location:** Massachusetts
- **Date:** May 2010
- **Loss:** Fire
- **Size:** 10,000 Square Feet
- NEP is a small family owned facility who specializes in the production of peptides and antibody products to many of the largest scientific companies in the world. When one of their production machines malfunctioned and caused a fire in their laboratory, NEP turned to Servpro to provide specialized cleaning in a contained environment without impacting further production at their facility. Servpro crews worked in multiple shifts 24 hours a day to clean, dry, and deodorize the entire building and HVAC systems.



# LIPSCOMB UNIVERSITY



- **Location:** *Nashville, Tennessee*
- **Date:** *May 2010, Flooding*
- **Size:** 30,000 Square Feet
- Lipscomb University suffered flood damage due to heavy rains. Servpro was contracted to provide drying services and prepare the affected areas for renovations. During the course of this loss, Servpro was also dealing with losses at numerous other locations throughout TN due to historic flooding. Servpro was successful in restoring Lipscomb University within the required time frame so that they could resume classes.



# THE PINNACLE AT SYMPHONY PLACE



- **Location:** *Nashville, Tennessee*
- **Date:** *May 2010*
- **Loss:** *Flooding*
- **Size:** 1,000,000 Square Feet
- Following historic flooding in Nashville, TN during late spring in 2010, the 29 Story Pinnacle Tower suffered water damage to the lower floors and compromised air quality throughout the entire building. Servpro provided complete drying services and a thorough cleaning of the entire HVAC system throughout the Tower. Working around the clock Servpro completed the entire project within the deadline imposed by building management.

